## Manashvi Securities Ltd

## Investor Grievance Escalation Matrix

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Details of | Contact Person | Address | Contact No. | Email Id |
| Customer care | Jignesh P. Patel | 556 1st Floor sector-23, Gandhinagar – 382024 | 079-68101112  Press 3 for ‘Customer care’  Mon-Fri; 9:00 AM to 6:00 PM | [gnrac@manashvi.com](mailto:gnrac@manashvi.com) |
| Head of Customer care | Kalpesh j.Gandhi | 079-68101112  Press 2 for ‘Head of Customer care’  Mon-Fri; 9:00 AM to 6:00 PM | [gandhinagar@manashvi.com](mailto:gandhinagar@manashvi.com) |
| Compliance Officer- Depository Participant | Vidhyut K. Shah | 079 – 68101111 / 09824010347  Mon-Fri; 9:00 AM to 6:00 PM | [vidh](mailto:vidhyut@manashvi.com)[yut@manashvi.com](mailto:yut@manashvi.com) |
| Compliance Officer -Stock Broking | Nilesh Y. Shah | A-417, Anjani Complex, Pereira Hill Road, Opp- Cinemax Theatre, Andheri (East), Mumbai- 400-099 | 022- 28253309  Mon-Fri; 9:00 AM to 6:00 PM | nileshshah0409@yahoo.co.in |
| CEO | Ashish K. Shah | 022- 28253301 / 02  Mon-Fri; 9:00 AM to 6:00 PM | ashish8576@yahoo.co.in |

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

* SEBI at <https://scores.gov.in/scores/Welcome.html>
* Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>
* [CRS :: eComplaint Portal (bseindia.com)](https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx)

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.